



Health Care Society
Annual Report
2014



Health Care Society Annual report 2014

Foundation

Health Care Society was founded in 1995 and was registered legally with the Ministry of Interior in 1997, under the registration number AD/156.

Mission

Its mission is to provide health security to the Palestinian Refugees in Lebanon.

Objectives:

- Contribute towards costs of secondary and tertiary medical care for Palestinian refugees while ensuring quality care.
- Support emergency cases that are not covered by any other institution.
- Supporting chronic disease patients such as kidney failure.
- Engage in evidence-based advocacy to promote high quality and more dignified health care of Palestinian refugee.
- Provide health awareness.
- Provide medications and medical supplies according to needs.

Executive Summary:

Health Care Society is committed to promotion of human rights and the right of all people to have access to good health care. The Palestinian refugees in the camps in Lebanon suffer from high unemployment rates as they are prohibited from working in many domains in the Republic of Lebanon. The majority are workers on daily or seasonal basis as in agriculture. 11.5% of this population suffers from hardship cases. This is the highest rate compared to refugees in other countries due to the lack of socio-economic integration of refugees in Lebanon. In addition 56% of the Palestinian refugees are under 25 years of age, indicating a young population.

Consensus of February 2014, showed that the number of registered refugees in Lebanon reached 483,375, 57% of which is distributed over 12 camps.

According to UNRWA statistics, more than 32% of the Palestinian Refugees suffer from chronic diseases. Furthermore, the cost of health care in Lebanon continues to escalate leading to further deterioration in the health of the residents.

Since the war in Syria, HCS was the only haven that Palestinian refugees from Syria could find. HCS extended its health projects to cover those refugees, especially in the kidney dialysis free services. This created a burden on the budget as there was no earmarked donation for this emergency project.

For the year 2014 HCS supported **435** patients in tertiary care and hospitalization, **777** patients in the kidney dialysis project and more than **8000** patients in need of medications through the medical in-kind donation program (MIKP). The budget for the year 2014 was **USD 669,870.05**.

A- Projects details

1- Surgery and hospitalization project

Description of the Project:

Due to the fact that Palestinian refugees are not covered by any health or medical insurance, and the Lebanese MoH refuses to include them in its health plans, in addition to the limited resources of UNRWA and PRCS, the initiative of creating other source of support came by the founders of Health Care Society (HCS).

HCS covers partial cost of surgery or hospitalization to the needy Palestinian community. Its services cover all regions in Lebanon, both genders and all ages with no discrimination.

For the setup of this project, local NGOs are donating services of around 32 social workers. This is in an attempt to cut down administrative costs and to easily channel the money to beneficiaries.

Beneficiaries fill applications in the appointed centres in the camps aided by the volunteer social workers. These files are sent to HCS office to be checked and reviewed by HCS staff. Then they are approved and signed by the executive committee which holds meetings every Friday and later signed by at least 2 board members. The financial assistance is addressed to the third party. HCS covers 10-15% of the actual cost, noting that assistance does not exceed 1250\$ for one case. Exceptions are made to very severe and hardship cases that are entitled for more support reaching \$2500 where the cost of surgery is extremely high.

Objectives of the project:

The aim of this project is to help the Palestinian community with part of the costs of surgery and/or hospitalization. Many Palestinians are unemployed and are not covered by any kind of medical insurance.

It helps beneficiaries in achieving their basic need of survival, without which it is impossible for them to efficiently resume their productive, reproductive, and community roles.

Achievements

Since its establishment, HCS helped more than **11,093** beneficiaries in all regions in Lebanon and for all kinds of surgeries.

For the year 2014 the number of beneficiaries reached **435** and distributed in the table below according to disease.

HCS is still supporting the Palestinian Refugees coming from Syria who are in need of surgery or hospitalization.

Distribution of the patients according to disease is:

Type of Disease	Number of Beneficiaries
Cardio- vascular	132
Cancer	31
Kidney problems	5
General surgery	214
Ophthalmic problems	18
Therapeutic /hospitalization	35
Total	435

Results:

1. Palestinian refugees with health problems are supported with partial cost of hospitalization/operation.
2. Access to satisfactory hospitalization and medical treatment for underprivileged Palestinian refugees is improved.
3. Saves lives.



Weekly meetings of executive committee and HCS staff

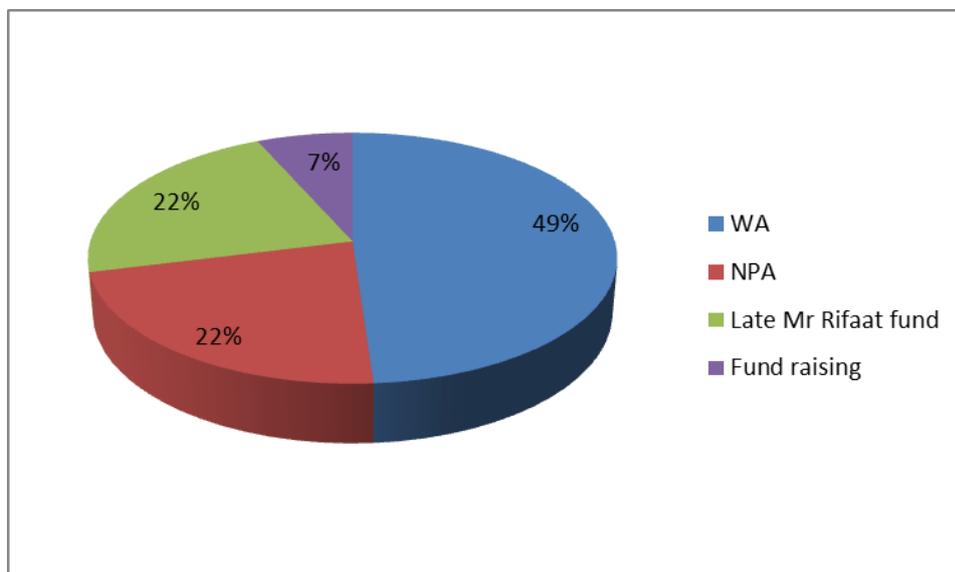
Success story:

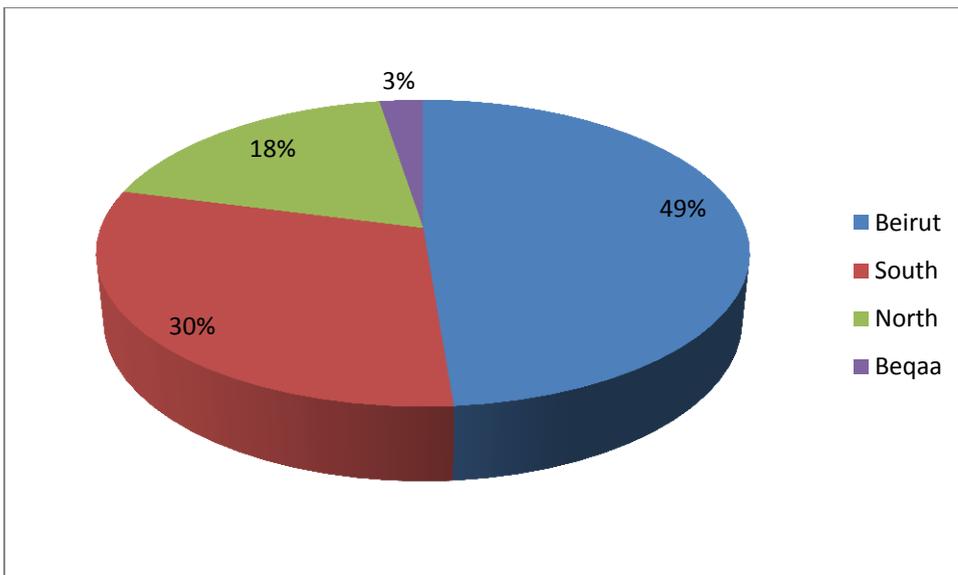
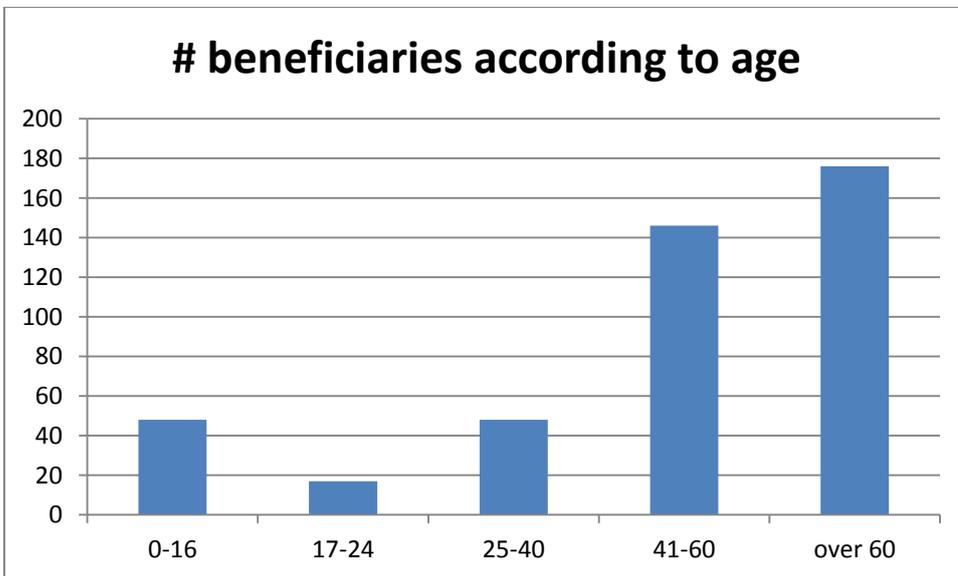
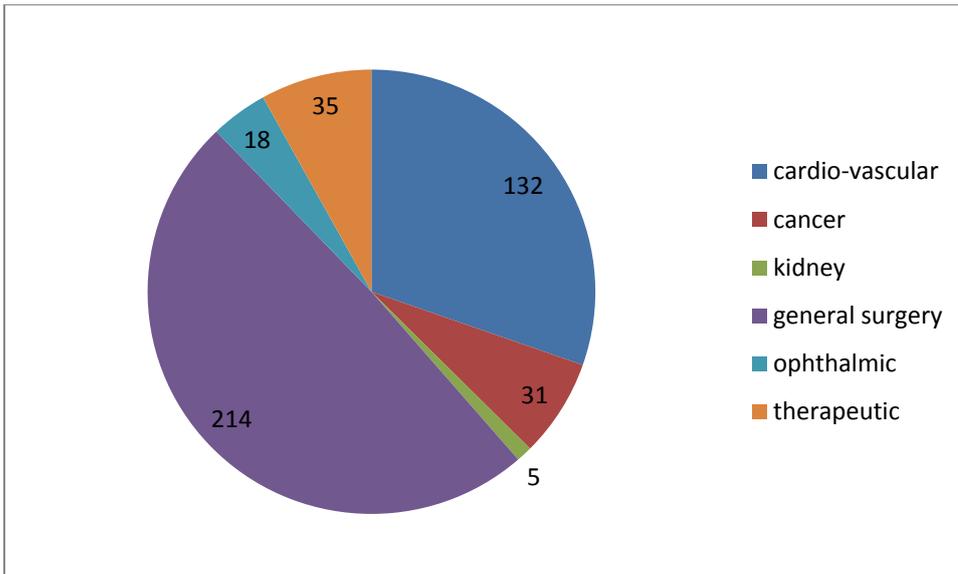
M. Al Jasheh, 11 years old child, suffers from Thalassemia major. HCS supported the hospitalization cost at AUBMC at I.C.U. He is doing much better now.



Donors for this project:

1. Welfare Association (WA).
2. Norwegian People’s Aid (NPA).
3. Late Rifa’at El Nimer Fund.
4. Fund raising activities.





2- Kidney dialysis project

Description of the project:

The kidney dialysis center was established in 1996 with efforts of Late Mr. Hussein Al Tabari and still continuing with additional support from generous Palestinian donors through Welfare Association.

The center provides free kidney dialysis services for around 60-62 patients per month. In 2014 the number of patients reached **73** per month due to influx of refugee patients from Syria suffering from kidney failure. HCS subsidizes the center by providing all the consumable items needed for dialysis such as haemodialysis filters, solutions, blood lines, fistula needles and other supplies. For the year 2014 around 8132 sessions were performed to benefit 777 patients of both genders (55% males and 45% females). This service is delivered free of charge and it is the only one available for Palestinians suffering from kidney failure.

The patient needs 2-3 dialysis sessions per week. Each session costs minimum 100\$, this creates a burden on the patient and his family.





Results:

1. Kidney dialysis service is made available for Palestinian community free of charge.
2. Health is improved and lives are saved.
3. As a long term consequence, the socio-economic status is improved and the patients are having an active role in society.
4. Diet is improved for the patients.



New dialysis machines



New machine in use

Indicators:

1. 777 patients benefited from the project.
2. 8132 dialysis sessions are performed free of charge.
3. 20 dialysis machines run efficiently per session.

Achievements:

1. Opening ceremony of the rehabilitation of the kidney dialysis center in Jan 2014.
2. Providing the kidney dialysis center with new 6 dialysis machines and a defibrillator, a generous grant from the Japanese Embassy.
3. HCS got a grant from UPA to provide the center with hormone machine and 3 chairs for dialysis for the handicapped.
4. Joining the National Registry Foundation for Kidney dialysis Patients. Where all blood tests are now done for the follow-up of the patients and disease management.
5. Improving performance of nurses conducted by Fresenius Medical care.



Opening ceremony of the rehabilitated dialysis center





Hormone machine installed



Signing a grant agreement with the Japanese Embassy



3- Medical In-kind Donation Program (MIKP)

Objective:

The aim of this project is to provide the Palestinian community with medications according to their needs. Medicines are very expensive in Lebanon and beyond the reach of this marginalized community.

Another important issue is the health awareness that HCS provides with its partners regarding the rational use of drugs including handling and distribution.

Background:

The main partner of this project with HCS is the American Near East Refugee Aid (ANERA). The project started in 2003 to fill the gaps and needs of the Palestinian community regarding medications.

The close collaboration with UNRWA led us to sign an agreement where the latter plays the role of the consignee.

During the year 2014, HCS received 3 shipments of very important and useful medicines in addition to medical supplies.



DRI shipment



Checking DRI shipment

The main recipient partners of the medications and medical supplies are:

1. Palestinian Red Crescent Society (PRCS)
2. UNRWA
3. Al Shifaa clinic
4. Beit Atfal Assomoud
5. Popular Aid for Relief Development (PARD)
6. Volunteer out-reach clinic (VOC)
7. Dar Al Ajaza
8. Mosawat
9. Human Call Association
10. YMCA
11. Al Bayader organization



AmeriCares shipment



Wheel chairs for handicap

Activities:

- Product Donation Offers of medicines are sent to ANERA/HCS, and are reviewed by the consultant pharmacists at ANERA and HCS for screening the medicines if they can be used in Lebanon and accepted by Ministry of Health, expiry date and side effects, etc.
- Recommendations are made by the consultant Pharmacist and by the recipient partners according to the needs.
- HCS and ANERA do not accept medications unless they have long expiry date, minimum one year.
- HCS staff allocates the items and quantities needed by recipient partners based on previous offer acceptances. Each partner signs a receipt of the items collected.
- After all items are distributed HCS provides ANERA with the distribution grids and that of the sub- recipients.
- Capacity building of staffs of recipient partners who are handling the medications, with the support of ANERA.
- Improving our partners' physical environment of the storage of medications (support of ANERA).
- Regular field visits to recipient partners to monitor and evaluate the dispensary system.
- Renewing and up-dating the MOU with the recipient partners.



Providing gloves and masks

4- Emergency project for the Palestinian Refugees from Syria

During an emergency crisis situation, Health Care Society is always prepared to take quick intervention to support the community. Since the war started in Syria, HCS was the first institution to support the Palestinian refugees from Syria and including them in its health services and extended its projects' activities to cover these refugees. As such, more than 12 Palestinian patients suffering from kidney failure are treated at the Hamshari kidney dialysis center, in addition to 7 Syrian refugees suffering from kidney failure.

More than 60 patients in need of surgery or hospitalization were also supported by covering partial cost of the treatment.



Patients at waiting room at Hamshari dialysis center



Testing for diabetes

5- Supporting Children Cancer Center of Lebanon (CCCL)

Health Care Society signed an agreement with CCCL to subsidise the treatment of up to 13 Palestinian children suffering from cancer. The amount donated was 60,000\$ and hopefully this will continue for the next year. This was a generous grant from Welfare Association and a small contribution from ANERA and HCS. Palestinian Children were diagnosed, treated and followed up at the cancer center.

B- Fund raising Activities

Due to unsafe situation in Lebanon, HCS board members were obliged to cancel the Iftar event that was supposed to take place on 16 July, 2014. Nevertheless, HCS received contributions from regular donors and friends and those who believe in our mission.

C- Administrative Issues

The board members held 5 meetings during the year and are preparing for the General Assembly meeting for 2015 where new board members will be elected.

The board members are:

Mr Fouad Bawarshi	President
Mr. Rami El Nimr	Vice- President

Mr Kassem Aina	Treasurer
Dr Sawsan Abdulrahim	Consultant
Dr Walid Alami	Consultant
Dr Muna Khalidi	Consultant
Dr Ghassan Abu Sitta	Consultant

D- Financial Issues

I- Financial Resources: Donor list

1- Donor: Welfare Association (WA)

- HCS signed a grant agreement with WA for the surgery project 2014 in the amount of **USD 120,000.00**.
- HCS signed a grant agreement for the kidney dialysis project 2014 in the amount of **USD 200,000.00**.
- HCS signed an agreement with WA to support the CCCL with the amount of **USD 50,000.00**.

2- Donor: Norwegian People's Aid (NPA)

HCS signed a grant agreement with NPA for the surgery project 2014 in the amount of **USD 52,620.00**.

3- Donor: United Palestinian Appeal (UPA)

HCS signed an agreement with UPA, in USA, to provide the kidney dialysis center at Hamshari hospital with 3 dialysis chairs and a hormone machine as part of institution capacity building and follow up of patients. The amount is **USD 19,000**.

4- Donor: Japanese Embassy

HCS signed a grant agreement with the Japanese Embassy to purchase 6 new dialysis machines and a defibrillator with emergency cart in the amount of **USD 95,610.00** for the kidney dialysis center in hamshari hospital.

5- Donor: Late Rifa'at El Nimer Fund

HCS is granted financial support for its activities mainly the project concerning surgery, from the Late Rifa'at El Nimer Fund in the amount of **USD 50,000.00**.

6- Donor: American Near East Refugee Aid (ANERA)

HCS signed an agreement with ANERA for the Medical In-kind Donation Program. In 2014 HCS received 3 shipments the value of **USD 2,000,000.00** (according to the value in USA).

7- Membership Fees

Every member of Health Care Society pays a fee of 100,000.00 L.L. per year which amounts to a total of 5,000,000.00 L.L. What received for 2014 was **USD 2733**.

8- Contributions of Social workers

This estimated at about **USD 7811.00**.

9- Individual contributions

47,200.00 USD

II-Financial Report

STATEMENT OF FINANCIAL POSITION FOR THE YEAR ENDED DECEMBER 31, 2014

	<u>2014 (USD)</u>
ASSETS:	
Cash and cash equivalents	178,771.13
Accounts receivable	-----
Automobile/Vehicles	6,410.67
Total Assets	185,181.80
Liabilities & Fund Balance	
Current Liabilities	
Promissory Note payable	10,000.00
Total Current liabilities	10,000.00
Fund Balance at beginning of year	171,078.26
surplus for the period	<u>4,103.54</u>
Ending Fund balance	175,181.80
Total Liabilities & Fund balance	185,181.80

**STATEMENT OF ACTIVITIES
FOR THE YEAR ENDED DECEMBER 31, 2014**

	2014 (USD)
Revenues, Gains, and other Support:	
Welfare Association	378,694.00
Norwegian People's Aid	66,783.35
United Palestinian Appeal (UPA)	17,100.00
Japanese Embassy (GGP)	95,610.00
ANERA Society	5,000.00
Palestinian Red Crescent Society	5,333.33
Refa'at El-Nimer family Fund	25,000.00
Abed El-salam Bo Ezza El-Gezairi Fund	3,500.00
Individuals Donations	47,200.00
General Assembly Members Subscription	2,733.33
NGO's Staff Contributions	7,811.33
Fund Raising	-----
Other Income (Interest & Returned cheques)	15,104.71
Total Revenues, Gains and Other Support	669,870.05
Expenses:	
Program service :	
Hospitalizations and medical Support	199,105.00
Unpaid medical support (promissory notes)	10,000.00
Cancer & Mental cases medications	8,996.00
Kidney Dialysis Center- Hamshari Hospital	193,796.60
Care Program - UNRWA	-----
Kidney Dialysis Rehabilitation project – Hamshari Hospital	109,485.00
Children cancer center of Lebanon Support	60,000.00
Total Program Service	581,382.60
Administrative and Support:-	
Employees' Salaries & Auditing	41,528.00
Office equipment/ Supplies/ printing & Stationary	2,878.93
Employees medical Insurance	7,580.00
Office rental & services	8,676.64
Automobile/ Maintenance / Mechanic / parking	2,569.52
Miscellaneous/ Utilities/Bank charge/telephone bills	4,538.16
Website development	3,800.00
Total Administrative and support	71,571.25
Other Expense:-	
Medical In Kind Donation Expenses	1,887.66
Fund raising expenses	-----
VOC Rental	5,400.00
Advanced payment for Employee	-----

Charitable Contribution	5,525.00
Total Administrative and other Expenses	84,383.91
Total Expenses	665,766.51
Year End Balance surplus	4,103.54

**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED DECEMBER 31, 2014**

	2014(USD)
CASH FLOWS FROM OPERATING ACTIVITIES	
Cash received from Welfare association	378,694.00
Cash received from Norwegian People's Aid	66,783.35
Cash received from Refa'at El-Nimer family Fund	50,000.00
Cash received from ANERA	5,000.00
Cash received from Japanese Embassy (GPP)	95,610.00
Cash received from Palestinian Red Crescent Society	5,333.33
Cash received from Abed El-salam Bo Ezza El-Gezairi Fund	3,500.00
Cash received from Individuals Donations	47,200.00
Cash received from United Palestinian Appeal	17,100.00
Cash received from Contributions from NGO's Staff	7,811.33
Cash received General Assembly annual subscriptions	2,733.33
Cash received from Proceeds from Fund Raising	-----
Cash received Other Income (Interest & Returned cheques)	15,104.71
Cash paid to Hospitalization Support	(199,105.00)
Cash paid for medical Aid from Previous year	(8000.00)
Cash paid for Cancer & mental cases medications	(8,996.00)
Cash paid to Kidney Dialysis Center-hamshari	(193,796.60)
Cash paid to Care program-UNRWA	-----
Cash paid to Kidney Dialysis Rehabilitation	(109,485.00)
Support Children cancer center of Lebanon	(60,000.00)
Administrative Expenses	(71,571.25)
Fund Raising Expenses	-----
Medical In Kind Donation Expenses	(1,887.66)
Cash paid for VOC Rental	(5,400.00)
Charitable Contribution	(5,525.00)
Advanced payment for Employee	-----
Net Increase (Decrease) in cash	31,103.54
Cash and Cash equivalents at beginning of year	147,667.59
Cash and Cash equivalents at End of year	178,771.13